

**APPENDIX**

(1) Please amend claims 20 and 21, as follows:

--20. (Amended) The call forwarding system of claim [17] 18, wherein the approval logic comprises an interactive voice response unit for generating a verbal message soliciting the approval for the directing of the calls.

21. (Amended) The call forwarding system of claim [17] 18, wherein call forwarding is not activated if the approval for the directing of the calls is not obtained.--.

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